

## **Annie Exline - Web Coordinator, Student Affairs**

2 May 2022

Annie has been extraordinarily responsive to questions about Sitecore and Qualtrics. She responds quickly, explains procedures and concepts in terms that are understandable, is generous with scheduling Teams meetings to teach about Sitecore and Qualtrics, provides helpful recommendations and finds workable solutions. She is receptive to questions, provides thoughtful feedback, and fosters a learning environment. On top of that, even though I'm certain she has a lot on her plate, she's always friendly and focused on the tasks at hand. She follows up with resources that augment learning and relevant topics, and she's genuinely a pleasure to work with. I have yet to ask a question she can't answer, and she's a fantastic communicator.

## **Sumit Shahi - Technology Solutions Partner 1**

12 May 2022

Sumit is one of our IT staff. He is prompt, gracious and helpful. Sumit is always willing to go the extra mile to help me when I need help. He is always kind and up beat. Sumit is always prompt about returning my calls or emails. I appreciate him and his expertise. It is nice to know my equipment will not be down or broken for long.

## **Carry Salonen - Risk Analyst**

16 May 2022

Carry has done an amazing job helping the TRIO-INSPIRE UB/UBMS programs through their custom summer program risk waiver. Carry is swift, detail oriented, and always friendly and supportive. I'm so thankful she's a part of our campus community.

## **Katie Piper -**

9 June 2022

Thank you, Katie for helping me get our summer program room requests scheduled! You went above and beyond to help our program when we ran into technical difficulties with the online request form.

## **Valerie Hutchinson - Administrative Financial Specialist**

15 June 2022

Navigating Chrome River and financial procedures can sometimes be less than intuitive, but Valerie is always such a kind and helpful resource. Her calm patience, willingness to give step-by-step instruction and quick response time to our team's questions is always appreciated.

## **Charity Buchert - Asst Director, Employee Engagement & Operations**

7 July 2022

As part of our external audit, I needed copies of employee EPAFs. Not only did Charity provide the ones for her college, she was able to provide all the EPAFs needed for the entire sample in an amazingly short amount of time. This was such a big help to me in providing the data in a timely manner to the auditors. Thanks Charity!

### **Floritulia Pitkin - Custodial Foreperson**

12 July 2022

Flora Pitkin, Scott Soldani, and the rest of the custodial service crew keep the engineering campus exceptionally clean and well-maintained. The team is swift, competent, and hardworking and it's been my pleasure to get to know them, individually and as a group. I had the special pleasure of working directly with the team in the process of preparing a large laboratory for its new researcher in McClure. At every step of the process, I felt well-supported, well-guided, and on multiple occasions, the best ideas came from the custodial team. Flora, Scott and all the rest – thank you for all that you do!

### **Terri Lesley - Landscape Maintenance Tech**

22 July 2022

As I work in CALS I see Terri working around on the grounds on the corner of 6th and Rayburn. Today she was out cutting limbs off the trees to clean them up a bit. I have a bush outside my window that was a little over grown and needed to be reigned back a little. I went out and ask Terri if she could and had time if she could cut back the bush a little. She was friendly and approachable and said she would take care of it. Within a short time she was back with tools to cut back the bush. The bush looks much better and I can now see out the windows!

### **Brian Swan - Journeyman Carpenter-Door Specialist**

9 August 2022

Brian replaced our front door lock! I know nothing about locks but I think it ended up being a bit more of a headache than anticipated but he was focused and didn't lament about any challenges. We so appreciate his diligence -- it didn't go unnoticed!

### **Christy Day - Human Resources Coordinator**

18 August 2022

Christy is amazing! I'm new to my position and often find myself perplexed and confused by the nuances and details of human resources and Christy is always there to help me and answer my questions - no matter how dumb the question is. And she's wicked fast, so that's a lifesaver because I'm always short on deadlines. Thanks Christy!

### **Kelly Jennings - Parking Information Specialist**

18 August 2022

PTS ran a campus airport shuttle to kick off the Fall 2022 semester. This quickly evolved into an interdepartmental cooperation effort and Kelly became the linchpin. She coordinated students and staff working with PTS, the IPO, and HRL to ensure that students arrived on campus and made it to where they needed to go. She also rode on the busiest shuttle and made sure that arriving students had water, as they arrived at the local airport in the heat of the day, during a heat wave.

### **Lisa Miller- Dir, Admin & Fiscal Operations**

19 August 2022

Lisa has been very helpful to me, being a new employee I have relied on her knowledge many times! Even when she is swamped she gets back to me in a very timely manner. I appreciate all the knowledge you have and share. Keep being awesome!

### **Brad Ritts - Sr Associate VP - Research and Development**

22 August 2022

Brad is helping lead ORED and U of I to new levels of research competitiveness. He advocates for the staff and has a holistic mindset about growth at U of I.

### **Sean Sullivan - Technology Solutions Partner 3**

23 August 2022

Sean was extremely gracious helping me get accounts setup for new employees quickly during a very busy time of year. His willingness to help made a huge impact on our office by allowing new employees to be quickly trained to be functional during the start of the semester. I appreciate his helpfulness whenever I have questions.

### **Beth Ropski - Academic Advisor and Retention Specialist**

25 August 2022

Beth has been a champion on our community outreach committee to develop events and outreach for the Women's Center's 50th Anniversary. We had a very successful first event that far exceeded our expectations, due to her organized and persistent outreach to several local businesses. She's always the first to suggest the committee get together to discuss ideas, and is passionate about the outreach and fundraising for our other events. She even went out of her way to offer to help in her time off at another upcoming event, all without being asked to. All of this, of course, is volunteer work in addition to her position. Thanks Beth!